



IMS Policy

Driving Excellence in Quality, Safety, and
Sustainability

Abstract

This IMS Policy defines our commitment to quality, safety, and environmental management, providing a framework for setting objectives, ensuring compliance, managing risks, and driving continual improvement

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At Quantum Building Services, we are committed to delivering excellence in quality, health and safety, and environmental management. Our Integrated Management System (IMS) aligns with the requirements of ISO 9001, ISO 14001, and ISO 45001, ensuring that our operations consistently meet customer expectations, protect the environment, and provide a safe and healthy workplace for our team and stakeholders.

Through this policy, we commit to:

- **Quality:** Delivering high-quality products and services that meet or exceed customer requirements and satisfaction.
- **Health and Safety:** Providing a safe and healthy workplace by eliminating hazards, and preventing injury and ill-health, complying with relevant legal and regulatory requirements, and promoting a culture of safety.
- **Environmental Responsibility:** Minimising environmental impacts, preventing pollution, and fulfilling compliance obligations through sustainable practices.

To achieve these commitments, we will:

- **Set Objectives:** Establish measurable objectives and targets that align with our strategic direction and IMS commitments. These objectives will be based on the SMART framework (Specific, Measurable, Achievable, Relevant, and Time-bound) and will be reviewed regularly to ensure they remain effective and relevant.
- **Ensure Compliance:** Meet all applicable legal, regulatory, and other requirements related to quality, health and safety, and environmental management.
- **Risk Management:** Identify and assess risks and opportunities across our operations, implementing controls to manage them effectively.
- **Continual Improvement:** Continuously improve the effectiveness of the IMS by identifying opportunities for improvement and acting on them through a structured process.
- **Engage and Communicate:** Involve employees, contractors, and other stakeholders through consultation, participation, and clear communication of IMS policies, objectives, and requirements.
- **Provide Resources:** Allocate the necessary resources, including time, effort, and financial support, to maintain and enhance the IMS.

This policy provides the framework for setting, implementing, and reviewing our objectives and targets, ensuring that they are integrated into all levels of the organisation. We are committed to fostering a culture of quality, safety, and environmental stewardship, and ensuring our IMS is continually assessed and improved to remain fit for purpose.

This policy is communicated to all employees and stakeholders and is available to interested parties upon request. It will be reviewed regularly to ensure its ongoing suitability and effectiveness.

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